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Magellan Federal Retains Contract to Provide Employee Assistance Program & Work-Life Services for the Department of Defense



Oscar Montes, CEO Magellan Federal

Magellan Federal has been awarded the opportunity to continue delivering Employee Assistance Programs (EAP) & Work-Life Services for the civilian employees within Department of Defense (DoD), through Washington Headquarters Services (WHS). The new WHS Indefinite Delivery Indefinite Quantity (IDIQ) contract is an opportunity for Magellan to provide services to more than 500,000 DoD employees and their family member around the globe. With nearly 50 years of experience in EAP, Magellan is an industry leader in the EAP and Work-Life Services market, serving over 900 active EAP clients and 750 active Work-Life clients touching over 15 million total EAP members' lives.

"Our team is thrilled to continue supporting the mental health, wellness, and resilience of our DoD Civilians," said Magellan Federal CEO, Oscar Montes. "Our powerful combination of mental health clinical expertise, digital support tools, and responsive call center services help our members face workplace and personal challenges more effectively, leading to a more productive workforce and happier, healthier lives—our ultimate mission here at Magellan."

Magellan Federal is a registered d/b/a of Armed Forces Services Corporation and a wholly-owned subsidiary of Magellan Health.