

Magellan Federal Retains Contract to Provide Identification Card Administration Services for the Navy; CEO Oscar Montes Quoted



Magellan Federal has been awarded the Identification Card Administration (ICA) support services contract for the Navy. Magellan Federal is the incumbent provider and will continue to serve over 900,000 customers annually with mission-essential customer services under a potential 5.5-year, \$84M contract.

Common Access Cards (CAC) are critical for members of the Navy and eligible family members to receive appropriate benefits and privileges. Magellan Federal will operate and maintain CAC workstations, process CACs, and provide application guidance for all eligible customers at 68 worldwide Navy installations, services they have been providing since August 2019.

“Our team has demonstrated our capacity to manage the highly complex, detail-oriented services on the Navy ICA program, including our rapid response to the COVID-19 pandemic,” said Oscar Montes, CEO of Magellan Federal. “Faced with unprecedented challenges, we were able to ensure continuity of quality services to the Navy and we are proud to be awarded the opportunity to continue this important work.”

The new contract is scheduled to start on February 1 and has one base year and four and a half option years.

Magellan Federal is a registered d/b/a of Armed Forces Services Corporation and a wholly-owned subsidiary of Magellan Health.