



HELPING VICTIMS GET THEIR LIFE BACK

## ADVOCACY AND ASSISTANCE

Magellan Federal is a champion of victim advocacy, providing advocacy support to DoD families worldwide



**100+** VICTIM ADVOCATES



Our Advocates are Ready to Assist

We protect Victim's Rights with over 100 Victim Advocates

Our extensive network of trained advocates help survivors of crime / trauma / violence understand their next steps. We tailor each case according to the needs of the survivor. Whether it is empowering the survivor to advocate for their needs, providing information and referrals, or accompanying them to medical examinations, meetings with law enforcement and/or court proceedings.\*

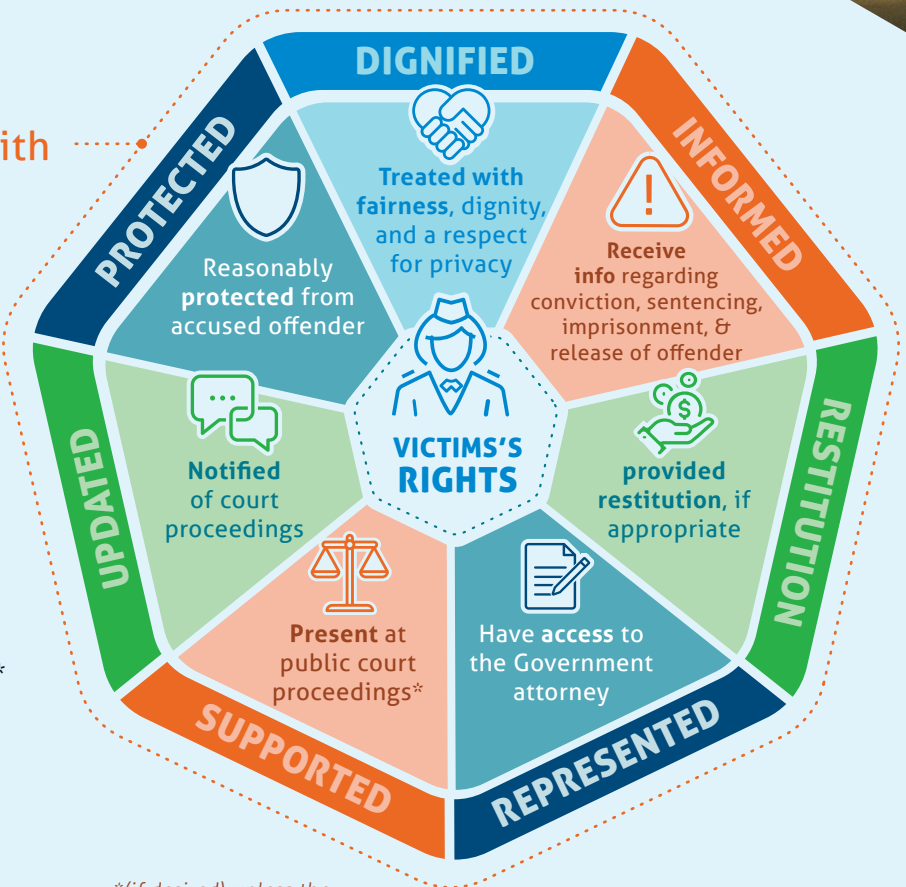
### ADVOCACY EXPERIENCE



USAF Medical Readiness Agency  
Family Advocacy Program



Family Advocacy Support Services



*\*(if desired) unless the court determines otherwise for fairness or other good cause*





## How We Advocate Victim Rights

*Establish Safety*



*Work with Survivor & Authorities*



*Advocate for Change*



**Safety is established first.** Once the safety and basic needs of the survivor have been met, we focus on **helping the survivor** work with law enforcement, government leadership, and both the military and civilian legal system.

In addition to providing direct services, we also **advocate to change policy** to recognize victim needs / rights, collaborate with local community resources, and help prevent violence through education and prevention training.



## First line of Communication

### 24/7 hotline support

**Advocacy hotlines are manned 24 hours a day, 7 days a week, 365 days a year to offer support when it's needed.**

Our Victim Advocates assess safety, identify resources, and coordinate services for victims and their families.

### Our Advocates treat each victim with compassion and care.

Except for mandatory state and federal reporting requirements (i.e. child abuse, domestic violence, and duty to warn situations) our advocates provide private and confidential services to encourage victims in seeking assistance.



## Training

**40+**  
**Hours of training**  
in addition to  
obtaining national  
certification

In addition to having a bachelors in criminal justice or a social service/science program and a minimum of two years of experience providing direct advocacy services, our Advocates receive over 40 hours of training before manning hotlines or meeting one-on-one with survivors. To remain in their position, they must also obtain a Basic Advocate credential with designation of Comprehensive Intervention Specialist as approved and offered by the National Advocate Credentialing Program (NACP) within the first year of employment.

**Advocates are provided multiple training opportunities throughout the year to maintain NACP credentialing and stay current of best practices.**

Interested in working with us?



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