



MORE IMPORTANT THAN EVER

EMPLOYEE ASSISTANCE PROGRAM

Our EAP is built upon **50 years** of behavioral health expertise, with services for organizational effectiveness and employee well-being at every stage of life.

GLOBAL NETWORK



83k+
PROVIDERS

Virtual therapy appointments within 48 hours
< 30 second call answer time
3,000+ critical incidents conducted annually
200+ countries and territories; 70+ languages



Employee Assistance Program

Empowering Employees

At Magellan Federal, we understand the work-life stressors of public service and the potential harmful impact on health conditions and organizational effectiveness. Investing in employees' emotional health pays off.

Our EAP is a robust combination of high-touch, in-person and digital services. We empower more than **1.2 million** individuals globally with our Federal EAP services, with an average satisfaction rating of **96%**.

Whether you are new to an EAP or looking for a change, Magellan's EAP can help you build a resilient, high-performing federal workforce.

The Magellan Difference

- ✓ 70% increased productivity
- ✓ 25% reduced mental health treatment costs
- ✓ 22% reduced substance abuse costs

Source: 2020 Magellan analysis, large industrial client.

Our Approach

We offer a comprehensive program, build to meet the needs of a diverse, federal workforce.





Our Services

We offer an innovative and growing range of specialized solutions so federal organizations can tailor their program to meet their prioritized needs.

For your leaders and managers

- ▶ **Workplace support services**—provides guidance and resources to enable leaders to take care of themselves and support their teams during stressful times.
- ▶ **Training**—helps leaders manage change, identify vulnerable employees, monitor remote employees, and address a variety of timely and relevant issues.
- ▶ **Critical incident response**—provides experienced teams to help managers and employees cope with traumatic events.
- ▶ **Drug free workplace**—helps agencies promote and manage alcohol and substance abuse referrals.

For your employees and their household members

- ▶ **Certified lifestyle coaches**—help members plan, track and reach goals
- ▶ **Counseling**—available 24/7/365 in-person, by phone, video, live chat, or in-app messaging
- ▶ **Work-Life Services**—help with parenting, child care, elder care, and other life needs
- ▶ **Discount center**—savings on major purchases, recreation, groceries, and more
- ▶ **Training**—an extensive catalog of courses developed by our clinical and support staff
- ▶ **Digital Emotional Wellbeing**—modules for anxiety, resilience, grief, stress, depression, chronic pain, and much more
- ▶ **Financial wellbeing, legal services, and identity theft resolution**—experts to help you take control
- ▶ **Member website**—centralized access to all program benefits and services



Specialized Solutions

Tailored programs supporting specific needs.

Financial and legal wellbeing

- ▶ ID Protect Pro & Premium
- ▶ Legal Shield

Work-life services

- ▶ Life Event Kits
- ▶ Emergency Back-Up Care

Family and caregiving

- ▶ Emotional Health for Kids, by Mightier
- ▶ Magellan Autism Connections®

Wellbeing

- ▶ Appointment Assist
- ▶ On-Site Counseling
- ▶ Tobacco Cessation Program

Global EAP



EAP EXPERIENCE



Navy



Air Force



Federal Occupational Health



Federal Aviation Administration



Washington Headquarters Services

Interested in working with us?



JOHN IM LCSW, CEAP
VP, Federal Program Operations
JJIm@magellanhealth.com



SUSAN MORRIS
Director, Business Development, Federal
MorrisS2@MagellanFederal.com

